

FOREST HIGH-ROPES-COURSE GENERAL TERMS AND CONDITIONS (GTC)

The use of the rope facility „Erlebniswald Altenmarkt“ of FEHU GmbH is allowed for the following participants and under the following conditions:

1. Size

- The rope system can be climbed from a height of 80cm with the respective supervision key.

2. Age and Supervision-Key

2.1 Children up to 9 years must be accompanied following:

- In the course K1, K2, K3 by an accompanying person over 150cm height
- In the course S1, S2, S3 by two accompanying persons over 150cm height
- Each accompanying adult is allowed to supervise a maximum of two children under the age of 10. This applies to all courses in the ropes course.
- Is the accompanying person under 18 years 2.2 has to be noted

2.2 Youngsters from 10 to 18 years must be accompanied following:

- Young people from 10 to 18 years old must be supervised by an adult in the ropes course or from the ground.
- Each adult guardian may supervise a maximum of five youth. This applies to all courses in the ropes course.

3. Climbing procedure (Standard Operating Procedure)

- 3.1 An accompanying person must be the first to enter the course to help the following children (max. 2 children – see above point 2 „Supervision-Key“).
- 3.2 In the case of „one adult accompanying person in K1 to K3“: The last exercise of each course (landing on the ground due to a Flying Fox) must be used by the children BEFORE (!) the accompanying person. The corresponding safety technique of overtaking is taught in the rope course training.
- 3.3 There can be a maximum of 3 people on one platform.
- 3.4 There may be a maximum of 2 people in a climbing exercise.
- 3.5 There may be a maximum of 1 person in a flying fox exercise. Rope slides are provided with a green marking at the beginning of the rope. It must be ensured before use that no other person is in the rope slide system. Risk of collision and injury!
- 3.6 All instructions and decisions of the staff must be followed.

4. Further access requirements

- 4.1 Reading and understanding of the GTC and their confirmation by signature (up to 18 years by a parent or guardian).
- 4.2 Participation in the theoretical and practical instruction for courses K1, K2, K3 and S1. ATTENTION: For the S3 course, a separate and additional practical training is required. Also accompanying person must attend the training (see 2.2).
- 4.3 Only climbing materials from the stock of FEHU GmbH may be used. The only exception is the climbing helmet.

4.4 Physical conditions, clothing and accessories:

- 4.4.1 The maximum body weight of a participant must not exceed 120 kg.
- 4.4.2 Persons who are intoxicated or under the influence of drugs, medication or other intoxicating substances are not allowed to use the ropeway.
- 4.4.3 Normal physical and mental resilience is required for a walk on the ropeway. Participants must not suffer from any illness or mental or physical impairment that could pose a risk to their own health or that of other persons when walking on the ropeway.
- 4.4.4 In case of restrictions of the musculoskeletal system (spine, joints, musculature, ...), allergies that are carried in the open air (eg: bee sting allergy, pollen allergy, ...), or problems with heart and circulation must be consulted with the staff.
- 4.4.5 When using the rope system, no objects may be carried that could pose a danger to the participant or other participants by falling out or down (cell phones, key rings, cameras, etc.). FEHU GmbH does not assume any liability for damage or loss of objects.
- 4.4.6 Taping or removing chest and belly button piercings and tying up long hair are mandatory.
- 4.4.7 In case of pregnancy, climbing in the rope system is compulsorily discouraged.
- 4.4.8 Sporty and comfortable clothing is recommended.

5. Exclusion from use

- 5.1 Persons who do not comply with the GTC are excluded from using the ropeway.
- 5.2 The staff is authorized to exclude persons who do not comply with the GTC of FEHU GmbH from the use of the park.

6. Liability

- 6.1 The use of the rope system is at your own risk.
- 6.2 Accompanying persons are liable for the safety of children and youngsters.
- 6.3 FEHU GmbH assumes no liability for damage or soiling of clothing and lost items.
- 6.4 FEHU GmbH is liable for personal injury and property damage within the scope of the statutory provisions.

7. Prices

- 7.1 The prices of FEHU GmbH include the statutory value added tax.
- 7.2 For the use of the high ropes course, the prices shown by FEHU GmbH at the time of the conclusion of the contract apply.

8. Refund of the entrance fee

- 8.1 There is no entitlement to a refund if participants leave the park early at their own request or if the participant is excluded from using the park due to non-compliance with the GTC.
- 8.2 The safety of the high rope courses is not affected by rain and cold and is therefore not a reason for refund.
- 8.3 The staff is authorized to stop the operation of the high ropes course for safety reasons.